

**RED LINE** SERVICE  
CHEMICALS



**PRE-OWNED  
VEHICLE  
WARRANTY**

**6 MONTHS / 6,000 MILES**

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# PRE-OWNED WARRANTY

## 1. PROGRAM

### (a) PROGRAM STATEMENT 1

Coverage amount: Up To \$2,000 USD per policy  
Coverage term: 6 months or 6,000 miles, whichever comes first  
Vehicle Limitations: Vehicles with up to 120,000 miles  
10 years old or newer

### (b) PROGRAM STATEMENT 2

Enrollment into the program must occur within the specified pre-owned vehicle mileage and model year thresholds. Program will provide benefit coverage up to \$2,000 USD one time, per policy when service has been performed on a minimum of four (4) vehicle systems using approved qualifying Phillips 66 Spectrum Corporation, dba Red Line Synthetic Oil ("Red Line") products as specified herein. Service must be preceded by and combined with regular oil and filter changes at the manufacturer's suggested service interval both before start of program and in between using approved qualifying Red Line products.

## 2. COVERED SERVICES

### (a) COVERED SERVICES STATEMENT 1

The Red Line Pre-Owned Vehicle Protection Program includes the following services (the "Covered Services"):

#### (b) COVERED SERVICE (AUTOMATIC TRANSMISSION)

Treatment service must be performed with the following Red Line product - 4001 (Red Line Synthetic ATF Supplement).

#### (c) COVERED SERVICE (COOLING SYSTEM)

Treatment service must be performed with the following Red Line product - 17023 (Red Line Coolant System Treatment).

#### (d) COVERED SERVICE (POWER STEERING SYSTEM)

Treatment service must be performed with the following Red Line product - 14001 (Red Line Synthetic Power Steering Protectant).

#### (e) COVERED SERVICE (FUEL SYSTEM)

Treatment service must be performed with one of the following Red Line product - 17006 (Red Line Fuel System Cleaner).

#### (f) COVERED SERVICE (ENGINE)

Treatment service must be combined with an oil change and performed with the following Red Line product - 17018 (Red Line Professional Series High Mileage Oil Supplement).

### (g) COVERED SERVICES STATEMENT 2

Eligible product numbers are subject to update or change in Red Line's discretion without notice.

## 3. COVERED PARTS

### (a) COVERED PARTS STATEMENT 1

The Red Line Pre-Owned Vehicle Protection Program applies to the Covered Parts for each service in the manner described below ("Covered Parts"). For all Covered Services, a Red Line branded fluid must be used. In addition, all fluids must meet OEM minimum specifications and requirements in the covered component. Root cause of failed parts must be identified for coverage to be granted.

#### (b) COVERED PARTS (AUTOMATIC TRANSMISSION)

The Red Line Pre-Owned Vehicle Protection Program applies to the lubricated parts contained within the automatic transmission housing or case. The transmission housing is covered only when damaged by an internally lubricated part that is covered under the Red Line Pre-Owned Vehicle Protection Program. Transmission coolers, solenoids, temperature sensors, and leaking transmission seals and gaskets are not covered.

#### (c) COVERED PARTS (COOLING SYSTEM)

Red Line Pre-Owned Vehicle Protection Program applies to the heater core, water pump, freeze plugs, and radiator. Leaks are covered when root cause is identified as overheating, rust or corrosion in heater core, water pump, freeze plugs, and radiator. Hoses, clamps, reservoirs, thermostats, gaskets, seals and engine components are not covered.

#### (d) COVERED PARTS (POWER STEERING SYSTEM)

The Red Line Pre-Owned Vehicle Protection Program applies to the lubricated parts contained within the power steering gearbox or rack and power steering pump. Hoses, belts, brackets, reservoirs, seals, leaking gaskets, and electronic systems are not covered. Appropriate Honda/Acura fluids must be used in designated vehicles.

#### (e) COVERED PARTS (FUEL SYSTEM)

The Red Line Pre-Owned Vehicle Protection Program applies to fuel pump and fuel injectors (only malfunctions due to deposits).

#### (f) COVERED PARTS (ENGINE)

The Red Line Pre-Owned Vehicle Protection Program applies to Pistons, Timing Gears or Sprockets, Valve Lifters, Cylinder Liners or Bores, Push Rods, Turbo Bearings, Wrist Pins and Bushings, Distributor Drive Gear, Cam Shafts and Bearings, Rods and Rod Bearings, Oil Pump, Rocker Arms and Pivots, Crankshaft and Bearings and Guides. The Timing Belt or Timing Chain and leaking gaskets or seals are not covered under this Red Line Pre Owned Vehicle Protection Program.

## 4. SCOPE OF COVERAGE

### (a) SCOPE OF COVERAGE STATEMENT 1

PROGRAM SCOPE OF COVERAGE: THE RED LINE PRE-OWNED VEHICLE PROTECTION PROGRAM (PROGRAM) IS BETWEEN THE PROGRAM HOLDER (CONSUMER) AND RED LINE AND DOES NOT EXTEND ANY WARRANTIES PROVIDED BY ANY VEHICLE MANUFACTURER OR ANY OTHER WARRANTY PROVIDER. THIS PROGRAM IS EXCLUSIVE, IS IN LIEU OF ALL OTHER RED LINE WARRANTIES, AND WILL TAKE EFFECT AFTER THE OEM AND ALL OTHER WARRANTY COVERAGE EXPIRES, WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED BY OPERATION OF LAW, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. RED LINE IS NOT LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR OTHER CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO TOWING, LODGING, BUSINESS INTERRUPTION, AND LOSS OF PROFITS, DAMAGE TO OR LOSS OF OTHER PROPERTY OR PERSONS. HOWEVER, RED LINE SYNTHETIC OILS PRODUCTS WILL PAY THE DEDUCTIBLE AMOUNT ONLY UNDER AN EXTENDED SERVICE CONTRACT PURCHASED BY CONSUMER SUBJECT TO THE TERMS AND CONDITIONS CONTAINED HEREIN. TO QUALIFY FOR COVERAGE AND COMPLY WITH THE TERMS OF THIS PROGRAM, THE CONSUMER MUST HAVE PURCHASED A PREVIOUSLY OWNED VEHICLE WITHIN THE MILEAGE AND MODEL YEAR THRESHOLDS DESCRIBED HEREIN FROM AN AUTHORIZED DEALER AND THE AUTHORIZED DEALER MUST HAVE CERTIFIED NO PRE-EXISTING CONDITIONS EXIST AND HAVE TREATED THE PREVIOUSLY OWNED VEHICLE WITH QUALIFIED RED LINE PRODUCTS PER THE REQUIREMENTS DESCRIBED HEREIN.

IF RED LINE IS FOUND LIABLE BY A COURT OF LAW FOR ANY REASONS RELATED DIRECTLY OR INDIRECTLY TO THE COVERED PARTS OR COVERED SERVICES, RED LINE'S MAXIMUM AGGREGATE LIABILITY SHALL BE THE TOTAL PRICE PAID BY YOU FOR THE COVERED PARTS OR COVERED SERVICES FROM WHICH THE CLAIM ORIGINATES.

### (b) SCOPE OF COVERAGE STATEMENT 2

All covered treatment services referred to in this program must be performed at an approved professional authorized dealer's service center using Red Line products, approved service equipment and OEM specified fluids. The Consumer or any other individual may not change the oil or lubricants in the vehicle and may not perform their own services to maintain program coverage. The program will provide benefit coverage on vehicle systems specified herein when the professional authorized dealer has treated and invoiced using the approved Red Line Pre-Owned Vehicle Service Kit (#UC100). Program coverage, for qualified pre-owned vehicle sold by qualified authorized dealer, begins 200 miles from the time the pre-owned vehicle is treated on a minimum of four (4) vehicle systems using qualifying Red Line products. Eligible pre-owned vehicle repairs will be covered up to \$2,000 USD payable only one time, per policy and meeting all program eligibility requirements. The program expires six months (180 days) or 6,000 miles from the date of pre-owned vehicle purchase; whichever comes first.

## 5. QUALIFICATION

### (a) QUALIFICATION STATEMENT

A qualified pre-owned vehicle that is within the past ten model years at time of treatment, inspected, serviced and sold by an approved professional authorized dealer or dealer service center. Pre-owned vehicle must have fewer than 120,000 miles on odometer reading at the time of treatment service. A dealer is qualified by being both the pre-owned vehicle seller and the pre-delivery of Red Line Pre-Owned Vehicle Service Kit (#UC100) servicer. Dealer must have an in-house service center with active sales of Red Line products and services.

## 6. EXCLUSIONS

### (a) EXCLUSIONS STATEMENT

Excluded from program coverage are vehicles that have been modified for or used in competition or those in agricultural use, taxis, buses, limousines, rental vehicles, law enforcement vehicles, motor homes, vehicles used for the delivery of goods or persons, construction, racing, vehicles equipped with a snow plow, salvage or "grey market" vehicles, vehicles with inoperative or inaccurate speedometers or odometers and vehicles with rebuilt titles. Coverage for this program becomes null and void if it has been found that the vehicle odometer has ceased, malfunctioned or shows signs of tampering. Coverage is only provided for legally registered passenger cars, vans, SUVs and pick-up trucks with a GVW of 14,000 lbs. (6,350 kg) or less. Claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, lack of required maintenance per vehicle manufacturer and program requirements render this program null and void. Pre-existing conditions and damage to system components prior to service are excluded, not covered under program and may be verified through independent parts analysis. This program excludes the use of in-house maintenance or repair facilities. In case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If vehicle is used for towing a trailer, other vehicle or object, the covered vehicle must be equipped with a factory-installed tow package or equivalent.





# PRE-OWNED WARRANTY

## 7. COVERAGE AND PAYMENT

### (a) COVERAGE AND PAYMENT STATEMENT

Failure of a covered part that is a direct result of a mechanical or structural flaw that the manufacturer acknowledges through any means, such as recall or factory service bulletins, or that the manufacturer will repair at its expense are not covered. Storage fees, shop supplies, core charges, environmental or recycling fees, and diagnosis are not covered. Payment of claims under this program shall be limited to industry accepted labor times to make necessary repairs or to replace any irreparably damaged part as allocated by Mitchell's Flat Rate Guide or other industry accepted flat rate guides, at the commercial repair shops posted hourly labor rate, along with the reasonable cost of replaced parts of like kind and quality. To keep this program in effect, all receipts and repair orders for maintenance and qualified services must be furnished as required by this program. Failure to furnish all necessary records will render coverage under this program null and void. Rental vehicle costs incurred during repair of covered part(s) are not covered by this program.

## 8. DISPUTE RESOLUTION

THIS RED LINE LIMITED LIFETIME WARRANTY IS GOVERNED BY AND INTERPRETED ACCORDING TO THE LAWS OF THE STATE OF TEXAS, WITHOUT REGARD TO ITS CONFLICT OF LAWS RULES.

ANY DISPUTE RELATED TO, ARISING OUT OF, OR CONNECTED WITH THIS LIMITED LIFETIME WARRANTY SHALL BE EXCLUSIVELY FILED AND MAINTAINED IN A STATE OR FEDERAL COURT OF LAW IN HOUSTON, HARRIS COUNTY, TEXAS.

## 9. CLAIMS PROCEDURE

### (a) CLAIMS PROCEDURE STATEMENT 1

In the event of a claim, you will be required to submit all required information listed below. First, please call 707 745 6100 to begin the claims process. Any repairs done prior to or without Red Line Administrator authorization will not be covered under the Red Line Limited Lifetime Warranty. You must protect the vehicle from further damage. You must provide the Claims Administrator with the following information:

1. Red Line must be notified within sixty (60) days of when such damage or failure is first detected.
2. All service repair orders/receipts showing that the vehicle was serviced as required for coverage under this Red Line Pre-Owned Vehicle Protection Program.
3. A complete statement of damage and an estimated repair cost statement.
4. Vehicle purchase date verification.
5. If requested, the damaged parts along with a sample of system fluid must be shipped as directed by the Administrator for analysis to:

RED LINE SYNTHETIC OIL  
PHILLIPS 66 LUBRICANTS BLDG 101-G  
17591 STATE HWY 123  
BARTLESVILLE, OK 74003  
ATTENTION: DIRECTOR, TECHNICAL SERVICES

Only authorized repairs made to vehicles operated in the United States of America are eligible for benefits under this Red Line Pre-Owned Vehicle Protection Program. This Red Line Pre-Owned Vehicle Protection Program does not cover any incidental or consequential damages. Red Line is only responsible for the repairs it approves.

### (b) CLAIMS PROCEDURE STATEMENT 2

Only vehicles operated and repaired in the U.S. are eligible for this Program coverage. This Program is for the applicable maximum coverage amount specified herein and, except as specifically provided herein, this program does not include coverage for any incidental, indirect, special, punitive or consequential damages whether or not based on negligence or breach of warranty or strict liability in tort or any other cause of action which arises from the program. This program provides Consumer with specific legal rights; other rights may be available in Consumer's state. The terms and conditions of the program may be subject to change without notice.

## 10. ASSIGNMENT

You may not transfer or assign this Red Line Pre-Owned Vehicle Protection Program to any third party without Red Line's prior written consent. Red Line reserves the right to transfer or assign this Red Pre-Owned Vehicle Protection Program, in whole or in part, to any of its affiliates or to any of its successors or assigns.